



## New Guest Information

Owners Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Other Phone: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Guest Name: \_\_\_\_\_ Dog:  Cat:  Other:  \_\_\_\_\_

Breed: \_\_\_\_\_ Color & Markings: \_\_\_\_\_

Sex: \_\_\_\_\_ Spayed/Neutered: Yes  No  \*

*\*If your pet is not spayed or neutered they may not be able to participate in Group Play. All feline guests, over 4-months of age must be spayed or neutered.*

Age or Date of Birth \_\_\_\_\_ \* Weight \_\_\_\_\_

*\*When boarding senior or geriatric pets you may be required to sign a liability release form. We highly recommend boarding geriatric and seriously ill pets with a veterinarian and PawSpa Resort® reserves the right to refuse any pet based on age and/or condition.*

The following vaccines must be current within this year:

*A copy of your records from your veterinarian is required upon drop off or verbal confirmation by our receptionists before pets can be left at PawSpa Resort®.*

**Please give dates given!**

Dogs:

Rabies \_\_\_\_\_  
DHL-PA \_\_\_\_\_  
Bordetella \_\_\_\_\_

Cats:

Rabies \_\_\_\_\_  
FVRCP \_\_\_\_\_

Veterinarian Name: \_\_\_\_\_

Clinic/Hospital Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

### Feeding Instructions for Boarders:

PawSpa Resort® feeds all of our guests Royal Canin Brand Dry Diet, or other premium dry food of our choice.

My pet eats \_\_\_\_\_ cups \_\_\_\_\_ time(s) day, AM and/or PM.

Does your pet eat canned food? Yes  No

Special Feeding Instructions: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Is your pet a fence climber/digger or escape artist? Yes  No

Has your pet ever bitten anyone or another animal? Yes  No

If Yes, Please give details \_\_\_\_\_  
\_\_\_\_\_

In a free and open environment, dogs will play. Accidents, while rare, will happen. There could be malicious and non-malicious biting, bumps, bruises that occur in usual encounters with other dogs. PawSpa Resort® does not condone or allow any aggressive dogs to participate in Group Play. All care is taken to minimize injury. All injuries will be treated as needed, to include veterinary care, if necessary. Veterinary care will be charged at owner's expense.

In addition to possible injury during socialization, the dogs are allowed to play with numerous toys during their stay. All toys are considered safe, but NOT indestructible. Occasionally, dogs will ingest bits and pieces of toys. Usually, this is not a problem. It will pass in time. Dogs are carefully monitored to insure hazardous materials are not given to them, but sometimes dogs outsmart us. Please remember that your dog's safety is our utmost concern.

If you are not willing to accept your dog being in an open environment of play and socialization, then Group Play may not be right for you or your dog(s). Please inform the Receptionist Upon drop-off if you do not wish your dog to participate in Group Play. Other activities are available for an additional cost.

It is our policy that all pets go home clean and free of fleas & ticks. All pets must be on one of the topical flea preventatives listed below. If not on a topical flea preventative or we find fleas or ticks on your pet we will administer a 24-hour oral flea treatment, or other product of our choice, and charge you accordingly.

Advantage  Advantix  Frontline  Revolution  None Given

All dogs staying 5 or more nights are bathed prior to going home unless grooming arrangements have been made\*!

*\*Please schedule a grooming appointment at the time of reservation.*

All pets can be dropped off or picked up at any time during regular business hours. Special arrangements can be made if after hour pick up or drop off is needed.

Ask us how!

It is the policy of PawSpa Resort® that all reservations are held with a valid credit card number. A 24-hour cancellation notice is required or your card will be charged one nights boarding fee. Holiday reservations require a 7-day cancellation notice or your credit card will be charged one nights boarding fee. Full payment is required at the time of pick up. If a credit card is unavailable, a 50% cash deposit is required at time of reservation!

A valid credit card number is to be kept on file in case of an emergency. All attempts will be made and documented in the event an emergency should happen to contact you at the numbers you provide at the time of drop off. If you are unable to be reached or your veterinarian is unable to be reached your pet will be taken to our vet and treated with the pets best interest at hand, based on the recommendations of the attending veterinarian. Your pets overall well being and happiness is most important to us here at PawSpa Resort®.

I certify that I am the owner or the agent of the owner of the aforementioned pet, and that I am authorized to board the pet and sign this form. I authorize PawSpa Resort® to contact my veterinarian in order to confirm health, temperament and vaccinations. I give consent to PawSpa Resort® to act on my behalf by obtaining veterinary care at my expense, should PawSpa Resort® deem it necessary. I authorize PawSpa Resort® to charge my credit card account for any outstanding invoices. I release PawSpa Resort® (and its agents and employees) from any liability or claim due to injury or death of my pet, unless PawSpa Resort® has been negligent in the care of my pet. I understand that under no circumstances will PawSpa Resort® be liable for consequential damages or damages beyond the replacement value of my pet.

I agree to pay PawSpa Resort® the full amount in charges that accumulated while my pet was staying here based on my requests and required services. I understand that a valid credit card number is required to reserve my pet's accommodations and to pay for any emergency services that may arise while my pet is under their care. I also understand that all attempts will be made to contact me and my normal veterinarian if such a case should arise, however if either of us are unavailable that PawSpa Resort® will do what is in the best interest of my pet with the recommendation of the attending veterinarian and I will be charged accordingly for all services.

Signature of Owner or Responsible Person: \_\_\_\_\_

Date: \_\_\_\_\_

**Visa – Master Card – Amex – Discover**

**Card Number:** \_\_\_\_\_ **Exp:** \_\_\_\_\_

How did you hear about us? \_\_\_\_\_  
We like to thank our clients that refer us to their friends and neighbors!